



2019 ANNUAL REPORT



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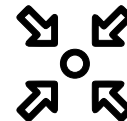
VISION

To restore hope and develop people to a point of self-reliance.



MISSION

To transform the lives of the destitute, sick and vulnerable in South Africa through Education, Health and Training projects.



CORE VALUES

Team
Integrity
Compassion
Stewardship
Professionalism

BOARD OF DIRECTORS – SOUTH AFRICA

Jan Scholtz

Frank Christie

Monica Folscher

Jan Truter

Anthony Geard

John Miller

Nathi Mbuyazi

BOARD OF DIRECTORS – UNITED KINGDOM

Allison Aldous

Michael Hulcoop

Jan Scholtz

Jo Terry

Jacqueline Torr

David Wartski

BOARD OF DIRECTORS – UNITED STATES

Brent Garrard

Helen Baxter-Southworth

Frank Christie

Anthony Geard

Nicki DePuydt Rios

Lindsay Henley Ngidiwe

Kirsten Henley

A MESSAGE FROM THE OUTGOING CHAIRMAN

It has been an enormous honour and privilege and such an enriching experience to serve this amazing Foundation. Thanks so much for the loving support of each one of you over the years, I have thoroughly enjoyed the journey.

I feel we have moved into a space where there is a healthy understanding of the difference between corporate, church and state and the benefits a sector specific fundraising approach can bring to Thembalitsha.

We have amazing projects making a difference by enriching lives and offering support to individuals who otherwise might not have received any support at all.

We have staff who care, who go above and beyond and strive to deliver excellent service to our beneficiaries. We have an MD (and by implication Executive team) who is structured, accountable, energetic with a genuine love for her staff and for what Thembalitsha does.

We have a strong Board with incoming Chairman Anthony Geard who has a passion for Thembalitsha and who will drive himself and the Foundation to overcome the difficult economic environment and emerge stronger on the other side.

Whilst it is therefore with some sadness that I take my leave I feel that the Foundation is in excellent hands with Anthony and Monica at the helm. I very much look forward to hearing of Thembalitsha's progress in the months and years to come.

Jan Schoftz



A NOTE OF THANKS TO OUR OUTGOING CHAIRMAN

Dear Jan Scholtz

Your guidance and leadership brought clear direction and a solid professional base to Thembalitsha Foundation over the last couple of years.

It has been an absolute joy and privilege to work with you! Your input and suggestions, your questions and focus on core matters, made you a mentor par excellence.

“Walking the Talk” got a new meaning through your example and sensitive understanding of serious challenges. A huge THANK YOU for your tremendous contribution and for setting the bar high for future governance members.

Our best wishes accompany you and may you and your family go from strength to strength.
With love and gratitude from all of us,

Thembalitsha Foundation



MESSAGE FROM THE INCOMING CHAIRMAN

The Thembalitsa Foundation faces significant challenges in a country that is experiencing societal turmoil, high unemployment, outbreaks of xenophobic attacks, gender-based violence and generally poor morale.

South Africa urgently needs a miracle that will usher in peace and justice, especially to women and children, and restore hope.

Fortunately, Thembalitsa is in the business of doing exactly that: *Restoring Hope*.

I am confident that, despite our limited resources (no more cash reserves, projected 2020 deficit of well over one million rand), our roughly one hundred staff members and volunteers will continue to roll back the darkness and make a difference in the lives of thousands of beneficiaries. These include learners at 7 pre-schools and one high school (almost 500 children in total), two training and income generation projects, our “new mom” support program and, finally, our healthcare facility that operates a 24/7 in-patient unit and also provides home-based care services.

Please join us in addressing our current challenges with faith and vigour.

Anthony Geard



MESSAGE FROM THE MANAGING DIRECTOR



“Once you choose HOPE, anything is possible.”

- Christopher Reeves

2019 has been an extremely challenging year for us, not only in terms of financial and cash flow concerns, but also the deteriorating safety conditions for our staff working in volatile areas. The alarming rate at which new non-government organisations are established, diluting the already small funding pool in South Africa is cause for great concern and previously unheard of political interference in community development initiatives in certain communities impacts on staff and beneficiaries alike.

During 2019 we delivered services in an ever changing landscape of political instability and socio-economic deterioration. Being a service delivery organization and working at grass roots level in different communities mean that we have to overcome the almost daily challenges of protest actions, road closures, transport strikes, political interference and criminal activities just to be able to get to our place of work.

To survive and thrive in such conditions implies that we have to think creatively and often change operational strategies to minimize risks for both staff and beneficiaries. We need to know when and where to reduce our footprint and where to expand. It is a continuous risk management effort with a workforce that adapts to changes, is flexible and committed to deliver services despite all the challenges.

I salute our work force, our biggest asset, for continuing to deliver services of the highest standard with no increases in salaries, no bonuses and the added pressures of an often unsafe working environment. Despite all the challenges, our dedicated team of staff and volunteers and with the governance of a committed Board of Directors transformed the lives of 3345 beneficiaries each month of the most vulnerable, and destitute people in South Africa through the provision of Health, Education and Training Services.

However, we did not manage to do this on our own. For each and every donor, volunteer, Board and staff member who chose HOPE during 2019, a huge thank you for your support! Your investment in an established organization, with a proven track record, enabled us to make the impossible possible.

Our commitment to our beneficiaries and supporters is to remain true to our vision, mission and core values and to implement a sound and consulted long term strategy to ensure effective, professional and sustainable projects and services.

As you will see from the inspiring reports of our 8 projects in South Africa, if we chose to take hands, anything is possible.

Monica Folscher

NO. OF BENEFICIARIES ASSISTED THROUGH THEM-
BALITSHA'S SERVICES EACH MONTH:

3345+



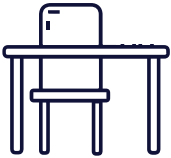
Beneficiary numbers:

- + Some beneficiaries receive repetitive services over an extended period e.g. children at our educare centres
- + Some beneficiaries receive once off or limited period services, e.g. testing for HIV or TB
- + Some beneficiaries receive set time frame services, e.g. attending a training course
- + Some beneficiaries receive multiple services, e.g. education and 2 meals per day, testing and health education

Being a service delivery organisation, the total number of beneficiaries does not account for all our expenses, but rather the total number of services delivered to beneficiaries, whether it is a once off, limited duration or repetitive service.

MARKETING, FUNDRAISING & COMMUNICATIONS

To mobilize resources for sustainability through sound marketing, fundraising and communication practices.



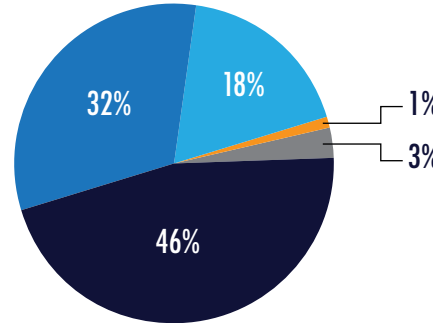
SPONSOR A DESK

117 Desks Sponsored



ACTIVE4HOPE

Active4Hope : R48 638 raised
Active4Hope for Kids: R18 787 raised



FUNDING INCOME

Individuals	18%
TUSA	1%
TUK	3%
Corporate	32%
Government	46%

Highlights

- We launched our Sponsor a Desk campaign: A creative platform to present to individuals committed to making a modest monthly gift to the benefit of 75% of our projects.
- We relaunched #Active4Hope and its spin off #Active4Hope for kids. In 2019, 8 individuals took part in events and initiatives raising funds and awareness for Thembalitsha, 2 of which are continuously raising funds into 2020.
- We celebrated the global movement of #GivingTuesday on the 3rd of December, the campaign predominantly ran in the US, exceeding our target of \$5,000, with \$5,238.
- The expansion of the marketing and fundraising team enabled us to diversify our networks and fundraising strategies, created a more balanced workload and brought new ideas to the table. Our team consists of:

Lindsay Ngidiwe |

Global Marketing
& Fundraising Manager

Amanda Nortje |

Fundraising and
Donor Relations

Brittney Cannon |

Graphic Designer
Copywriter
Photographer

Kearin Heward |

Marketing &
Communications
Consultant

Sophie Olivier |

Fundraising Consultant
Grant Writer

Caroline Kensett

Fundraising Intern

Challenges:

- Sourcing new funding continues to be challenging with a lot of competition from a high number of NPO's in South Africa. Many corporates are focusing internally (on their own employees) and not supporting NPO's as actively.
- Thembalitsha is an amazing grassroots service provider, where many current funding trends involve innovation and infrastructure change which is not in our scope of practice. This continues to limit access to certain types of funding.

HUMAN RESOURCES

Our aim is to develop and deliver a quality human resource management program designed to support the strategic vision of the foundation.



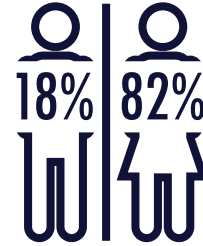
HR implemented a successful online management system



4
Reported Injuries
0
Serious Injuries



African	42%	Indian	0%
Coloured	39%	White	19%



0,39%
Absenteeism Rate



We implement a comprehensive wellness plan focusing on Social, Emotional, Spiritual, Environmental, Occupational, Intellectual and Physical well-being of all employees.

Lynn Willemse
2018 Chairman Award

Katie Visser
2018 Service Award

Byron Arnolds | Ashlyn De Wee
2018 Youth Award

Thandi Sililo
2018 Leadership Award



STAFF RECOGNITION

Monica Ndoni
Mark Arendse
Mosolo Motlalepule
Marlene Martiz

2018 MD award for outstanding service

Leon Solomons
2019 MD award for outstanding service



Sharon Hendricks
2019 Chairman Award

Amanda Nortje
2019 Service Award

Tendani Tshilande
2019 Youth Award

Lindy Officer
2019 Leadership Award



HEALTH



MAMA THEMBA

Equipping vulnerable mothers to nurture new life.



BENEFICIARIES

9129
(Mothers and Babies)



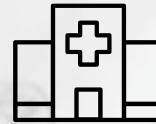
CARE BAGS

2133 to Newborns &
Premature babies.



EDUCATION & COUNSELLING SUPPORT

4836 Women



FACILITIES VISITED

5 Clinics
3 Hospitals



VOLUNTEERS

Packing Carebags & Visits: 25
Knitting & Miscellaneous: 55

Highlights:

- Mama Themba Stellenbosch was introduced this year, with a dedicated team that not only help run the volunteer roster, but also serve as ambassadors for Mama Themba which has allowed for additional funding and goods in kind to help meet the needs of this branch.
- The appointment of a second counsellor enabled us to increase our educational reach into the community clinics by adding more days at Macassar Day Hospital and beginning at Gordon's Bay Clinic.
- A number of volunteers have been added to our team, contributing valuable skills to the service we provide. Volunteers are a fundamental part of Mama Themba, without whom we could not make the impact we do into the communities we serve.

Challenges:

- Careful financial budgeting measures and generous donors, have allowed us to end 2019 with a small margin of reserves to carry us into 2020.
- We were able to secure a climate controlled storage unit that is able to hold our overstock inventory, and allows for us to manage our stock in a more effective and efficient manner.
- Maintaining enough stock to accommodate care bags being delivered to 3 maternity facilities continues to be a challenge. With so many moms, and babies, in need, the demand for education and support continues to grow.

We are so grateful to our Donors, Ambassadors and Volunteers for their tremendous contributions and support in 2019! We are exceedingly appreciative for all who support and stand by Mama Themba!

Lindy Officer
Project Manager

THEMBACARE GRABOUW

Taking healthcare to our vulnerable community members.



IN-PATIENT UNIT
47 patients received
quality palliative care.



NUTRITIOUS MEALS
16,128 Balance Meals.
2,688 Nasogastric Meals.



HOME-BASED CARE
+/- 250 patients received
quality home care each month.



**NON-COMMUNICABLE
DISEASE SCREENINGS**
(Hypertension & Diabetes)
1520 Client Beneficiaries



**HEALTH EDUCATION
INTERVENTIONS**
1818 Client Beneficiaries

Highlights:

- The Department of Health awarded ThembaCare with Funding for 7 Beds during 2019, broadening the area of reach for the benefit of patient beneficiaries from the Theewaterskloof & Overstrand Municipality's in the Overberg District. We received successful results from stringent DOH Audits, during February & November, 2019.
- Continued funding for the Home Based Care from the Stavanger Gospel Company from Norway, for the 2019 Financial Year and from 3 Grabouw Businesses for Operational & Facility Improvement expenses.
- Partnering with the Cancer Association of SA (CANSAs), Right To Care (RTTC), the Department of Health's Community Primary Care Sister (Overberg District) and the Grabouw Day Clinic, during our Annual "Open Hospice & Breast Cancer Awareness Day" to ensure that the community of Grabouw had the benefit & access to health testings' and screenings on the day.

Challenges:

- Change of funding strategies by funders (international & local).
- Security challenges due to theft & breach of security on the premises; attacks on staff while visiting patients in the community and security threats during annual periodic community protest riots.
- The placement of long-term stay patients with challenging psychosocial circumstances into other appropriate long-term stay healthcare facilities in the Western Cape.

ThembaCare is sincerely grateful to all our most loyal funders and supporters (Local & International), for partnering with us during what was one of the most challenging years yet. Despite the change of funding strategies from funders, with regards to supporting healthcare causes; the need for patient beneficiaries to access Community & Primary Healthcare, remains a critical need. Thus, the support of our Thembalitsha Board, our MD and all of our supporters remains an invaluable service to humanity.

Thandi Sifilo
Project Manager

VILLAGE OF HOPE

Providing a haven for at-risk children.

Dear Sponsors, Supporters and Friends of Village of Hope–Grabouw

RE: Board decision re closure of Project during 2019

After an extensive process over a period of 18 months, monitoring and assessing all operational factors and risks, the Thembalitsha Board of Directors South Africa has declared their intention to discontinue our Village of Hope project in Grabouw, as from the end of March 2019.

Village of Hope started out in 2007, as the dream of Tim and Maz Walker, to provide a safe haven for vulnerable and at risk children. Initially it was an unregistered facility with many international volunteers adding their time and skills. After the departure of the Walkers in 2016, Thembalitsha Foundation actively worked towards, and achieved, registration of the facility as a Child and Youth Care Centre, receiving referrals and funding from the Department of Social Development.

For the past year and a half, the Thembalitsha Board of Directors has been monitoring all operational risks at Village of Hope. The deteriorating security situation for staff and children on the 6 hectares property, the high cost of 24-hour security, and the high operational costs of caring for up to 14 children per month, many not even from the Grabouw area, all contributed to the decision to close down the project.

We hereby give recognition to the Walkers, the many international volunteers, local and international funders and friends who contributed in big or small ways to offer a safe haven for hundreds of children during the past decade. So many young lives were changed for the better, many children were adopted and/or re-united with their families.

Rest assured that all children at Village of Hope have been placed in suitable facilities similar to Village of Hope and all staff members have been consulted in accordance with fair and transparent labour practices. All assets will be redistributed to other aligned Thembalitsha Foundation projects and put to optimum use as we continue all other operations across South Africa.

Our heartfelt thanks for the part you played in restoring hope and transforming the lives of the children of Village of Hope.

As this project comes to an end, we hope you will continue your support of our other projects in Grabouw and the rest of South Africa as we continue our journey of hope through providing healthcare, education and training to the thousands of poor and vulnerable people in South Africa.

Board of Directors

Thembalitsha Foundation NPC South Africa





EDUCATION





BENEFICIARIES
85 Children



GRADUATES
25 Children prepared
and ready for Grade 1



NUTRITIOUS MEALS
51 592
(Breakfast, Snack and Lunch)



MUSIC & EXERCISE LESSONS
63

Highlights:

- We continued building healthy relationships and unity among schools in our area and instilling confidence in our children while assisting with raising funds for the school in 2019.
- A support group for single mothers was started with the project managers guidance.
- We are so excited that we have started the building process of our new Grade 00 and Grade R classrooms. We look forward to teaching and learning in our new buildings.

Challenges:

- N2 closures, protests and vandalising of property in our community affected our learners' attendance and normal project activities.
- Some parents were not fully committed to paying their children's school fees. This year we saw an increased rate of single parents.

Thank You to our supporters and donors. We look forward to working with you next year in ensuring our children receive quality care and education in our loving environment.

Thabisa Mafolomba
Principal/Project Manager

EDUCARE GRABOUW

An early start for a brighter future.



EDUCARE CENTRES

4 Supported
1 Thembalitsa owned



BENEFICIARIES

150 Children @ Supported Centres
15 Children @ Thembani



GRADUATES

84 Children prepared
and ready for Grade R



NUTRITIOUS MEALS

71 608
(Breakfast, Snack and Lunch)

Highlights:

- Thembani Educare Centre opened its doors for learning in January 2019. This a Thembalitsa owned model educare centre with exceptional and experienced teaching staff and higher standard of education. In addition we supported 4 community centres.
- Our school implemented a system to Monitor and Evaluate the impact of the work at each centre.
- 4 of our educare centres were chosen and received Christmas gifts from Santa's ShoeBox initiative, giving hope and joy to 165 children that would have possibly not received a Christmas gift.

Challenges:

- Our area of operations has become more and more volatile with political interference in daily operations.
- Some of our schools are not sufficiently funded and the school fees at the moment cannot carry the operational requirements. They run the risk of closing their doors due to lack of funding.

Through the support of its partners, funders and donors, EduCare Grabouw has managed to reach many children, through quality Early Childhood Education services in Grabouw. It is a great pleasure to extend a word of gratitude to all of our partners for their contribution in the investment of education for our future leaders.

Unathi Mabufu
Project Manager

GRACELAND PRE-SCHOOL

Getting education right from the start



BENEFICIARIES
42 Children



GRADUATES
20 Children prepared
and ready for Grade R



NUTRITIOUS MEALS
14 993
(Breakfast, Snack and Lunch)



ACTIVE ENGLISH
5 Learners had 33 lessons.

Highlights:

- Rated the best farm Pre-School by the Municipality of Stellenbosch.
- Our school received a wonderful upgrade from the Early Childhood Development Conditional Grant, which was funded by The Department of Social Development along with Old Mutual funding.
- 5 of our learners took part in the Active English programme which fosters a love for the English language to both first and second language speakers in a progressive and fun way.

Challenges:

- Educate learners' parents to take responsibility for their child; following up on school fees and ensuring their children come to school neat and tidy.
- The continuous road works on the Devon Valley road caused many delays in daily services with the project and led to numerous riots due to demands for more work in the area.

We really want to say Thank You to all our donors and supporters for your outstanding support throughout this year. You all made it possible for Graceland to offer quality early childhood development services.

Elizabeth Solomons
Principal/Project Manager

SCHOOL OF HOPE

Providing a second chance to vulnerable youth.



ACADEMIC PROGRESS

OVERALL SCHOOL PASSRATE OF 94%
GRADE 8 - 100% | GRADE 9 - 100%
GRADE 10 - 94% | GRADE 11 - 100%
GRADE 12 - 79%



RETENTION | DROPOUT RATE

Western Cape's retention rate from Gr 10 to 12 is around 63%, drop out rate is about 37%. However, SOH retention rate from Gr 10-12 stood at 94%, hence the dropout rate is 6% for our Gr10-12.



NUTRITIOUS MEALS

20 325
(Breakfast and Lunch)



SOCIAL WORKER SUPPORT

47 out of 125 learners.

Highlights:

- Our academic progress in 2019 has shown pleasing results; this achievement can only be credited to our dedicated teachers. To teach at-risk children and youth is not an easy task. The relentless effort of our teachers and the results have proven that SOH is definitely part of the solution to addressing school dropout in the Western Cape.
- SOH continued to receive a clean audit from the Western Cape Department of Education and the Quality Assurance body for Education (UMALUSI).
- There is no better way to present the newly formed SOH choir to anyone other than to experience their live performance. You will be blown away! There are plans underway to have a Music Eisteddfod in 2020.

Challenges:

- Despite all our intervention support channeled at SOH beneficiaries, we recorded a 6% dropout rate for the 2019 academic year. This was indeed not a good note for us. Sadly, one of our learners who dropped out has been reported to be incarcerated at present.
- Funding is a continuous struggle and takes time that could otherwise be focused on education and academics.

A sincere and heartfelt thank you for the donations/assistance throughout 2019. Together, we did it! Your various donations and gifts provided critical support to our beneficiaries in the course of the year. We were able to use education to address the root causes of inequality and vulnerability in our society to ensure at-risk children and youth reach their full potential.

Ade Dyewo

Principal/Project Manager

ering hope through

P L A Y

THEMBA CONNECT
63 Queen Street
046 684 0074
084 890 7891
thembaconnect@hope.org.za

thimba litsha
p.org.za



TRAINING



THEMBA CONNECT

Connecting people to their potential through teaching and training.



SEWING TRAINING
18 Trainees



SAVEACT MEMBERS
40 Members



MOBILE TOY LIBRARY
309 Children benefiting
from the services.



ADELAIDE'S GOT TALENT
312 Participants
7 Finalists

Highlights:

- The Mobile Toy Library has visited all 8 ECD centres we support as well as offering the teachers craft workshops to encourage and inspire them on how to use recycled materials in creative lessons.
- Working together with Every Nation Church we hosted our second successful Adelaide's Got Talent Show which was well received by the Adelaide community.
- Yellowwoods Private Preparatory School showed their generosity in providing Santa's Shoe Boxes to the supported ECD Centres in collaboration with our Mobile Toy Library.

Challenges:

- Save Act was a challenge this year and we hope to improve this financial training initiative in 2020.
- We had a few incidents of property theft; fences being stolen along with other equipment.
- This year we were faced with many difficulties in our community due to the drought and continuous loadshedding which affected our sewing trainings and the use of our computer facilities.

We would like to thank all our donors, supporters and beneficiaries for making 2019 a great, albeit tough year. We are grateful to the Adelaide Community for their support in our events this year, the Youth Day Soccer Tournament and our annual Adelaide's Got Talent. It is wonderful to be a part of our community coming together.

Sonia Mbojiya
Project Assistant

THEMBA TRAINING

Empowering communities through social entrepreneurship.



NUMBER OF TRAINEES

47 Women



BASIC SEWING: 7 courses

INTERMEDIATE SEWING: 2 courses

JOB SKILLS: 1 course

(1 course = 4 trainings over 4 weeks)



PRODUCTS PRODUCED

+/- 3933 for contracts and sales.



SEWING CONTRACTS

47 local and international

Highlights:

- Increase in our training course attendance. In 2018 we hosted 15 trainees, in 2019 we hosted 43 trainees in our sewing courses
- We developed and facilitated 2 new courses: Intermediate Sewing Course and the Job Skills course
- One contractor has been trained to facilitate the Basic sewing course, this is after she attended one of our Basic sewing training courses and had herself not touched a domestic sewing machine before April 2018.
- Meaningful Increase in our sales and contracts to the local public as well as international.

Challenges:

- Lack of funding to meet the increasing demand for training courses.
- Shipping costs negatively impact supplying to international markets.
- Lack of space and suitable volunteers with the needed skill set.

(View our current product catalogue, click the relevant icon.)



South Africa



United States



United Kingdom

Thank you to all individuals and companies who CHOSE to partner with us by contracting us for your sewing needs, generously donating materials and machines and buying gifts from us, or simply taking the time to listen and see what we do and giving of your time in volunteering for us.

Marla van der Merwe
Project Manager



THEMBALITSHA FOUNDATION

The Smart Centre, 4 Lourensford Road, Somerset West, 7130 | Tel: +27 21 852 3425 Fax: +27 21 852 3465

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